

# **RAK-PRECIOUS**

CLEANING & MAINTENANCE  
RECOMMENDATIONS

**RAK**  
CERAMICS



## CLEANING & MAINTENANCE RECOMMENDATIONS

### FOR REGULAR CLEANING & MAINTENANCE:

- 1) Wipe off dusts/dirt from the surface of the product on regular schedule.
- 2) Dilute 100 ml of commercial degreasing agent (for example: Super Cryzal-70 Multi Action Cleaner) to 5 liters of clean water.
- 3) Apply and wipe over the surface with the use of cotton cloth or sponge. Rinsing is not necessary.

### FOR REMOVAL OF COMMON MARKS OR STAINS:

- 1) Wipe off dusts/dirt from the surface of the product.
- 2) Use undiluted commercial degreasing agent (for example: Super Cryzal-70 Multi Action Cleaner).
- 3) Apply and rub over the surface with the use of cotton cloth or sponge.
- 4) Rinse thoroughly with clean water and wipe with dry cotton cloth.

### FOR REMOVAL OF STUBBORN MARKS OR STAINS:

- 1) Wipe off dusts/dirt from the surface of the product.
- 2) Depending on the type of surface (polished or natural) and stain, use undiluted specialized cleaning agents such as FABER 30, FILA Deterdek or FILA PS/87 or other brands of cleaning solutions.
- 3) Spread the solution over the affected surface and leave for approximately 3-5 minutes or longer, to allow cleaning reaction. It is recommended to clean initially a small visible section of the product and examine the result if suitable, before proceeding to clean the full area.
- 4) Rub the solution over the affected surface with the use of cotton cloth or sponge. Use scouring pad, if the marks or stains persist.
- 5) Rinse thoroughly with clean water and wipe with dry cotton cloth.
- 6) Repeat steps 2 to 5 if necessary.

### NOTICE:

- Cleaning and maintenance program depends essentially on the density of use and the nature of dirt to which the product is exposed. Thus, routine cleaning and maintenance must be performed according to specific requirements.
- The performance of a product is limited to such an extent. Any spillage of tea, coffee, paint, permanent marker, hair dye and the like on the tiles must be immediately cleaned to prevent severe staining. It is possible that these substances may leave light mark or slight discoloration on the tiles if not immediately cleaned.
- It is not advisable to use hydroflouric acid solution or its compound for cleaning.
- Do not use metal tools to scrape the dirt from the surface of the product.

Type of Staining Agents	Cleaning Recommendations
Paint drops, marker stains.	Apply appropriate quantity of Lacquer Thinner on the stain and rub with a clean cloth until the stain is gone. Rinse thoroughly with clean water.
Rubber marks, dust residue, coloring stains, oily stains.	Use Fila PS/87 product on the tiles and spread it over the entire surface. Wait for 5 to 7 minutes to allow reaction. Scrub the solution to the surface with the cotton cloth or dishwashing pad. Rinse thoroughly with clean water.
Hard stains, organic stains (Petroleum products)	For hard stains, pour the PS/87 product (or similar water base product) on the affected area, and let it work for 5 to 7 minutes and rub with a scourer sponge (Scotch-Brite-type). Rinse thoroughly with clean water.
Hard stains, inorganic stains (Coffee, tea, cola, etc.)	For hard stains, pour the Deterdek product (or similar acid base product) on the affected area, and let it work for 5 to 7 minutes and rub with a scourer sponge (Scotch-Brite-type). Rinse thoroughly with clean water.

The aim of this document is to offer helpful suggestions about handling and maintaining of RAK Ceramics products. Due to nature of sintered ceramic material, it is highly advisable to consult an expert for these purposes. RAK Ceramics cannot be held responsible for any damage resulting from using the information and suggestions contained in this document.

**RAKCERAMICS.COM**

RAK Ceramics  
P.O. Box 4714, Ras Al Khaimah,  
United Arab Emirates (U.A.E.)  
Tel.: +971 7 2467000  
Fax: +971 7 2445270  
Email : info@rakceramics.com

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